

Cornwall Hospice Care (CHC) Summer Raffle 2020 terms and conditions

Thank you for supporting CHC, it is thanks to people like you, that our beds are open and are nurses can keep caring.

These terms and conditions refer to all entries to our raffle, including online, postal and face to face purchasing.

1. The cost of each raffle number entry into the CHC raffle is £1. You may purchase more than one number, to the maximum of one hundred (£100) per draw. Payment to enter the raffle must be made in advance of the draw date.
2. No tickets can be sold to, on behalf of, or for a person under the age of 16 years. CHC reserves the right to carry out age verification checks.
3. If a ticket is sold unknowingly to, on behalf of, or for a person under the age of 16 he/she will be exempt from the raffle and will forfeit his/her prize and the stake will be returned.
4. The CHC Raffle is open to all residents of Great Britain 16 years of age or over.
5. The Summer Raffle 2020 will be held on 15th July 2020 closing date 7th July 2020.
6. Any ticket entries received after the closing date may miss entry into the draw and therefore will be considered as a donation to CHC.
7. Participation in this raffle can be made by returning entry forms in the post with appropriate payment (cheque payable to CHC lottery, debit card payments via lottery office) or through www.cornwallhospicecare.co.uk with payment by debit card, where entrants will be notified by email of their raffle numbers.
8. Raffle numbers will be entered into the draw only when the whole payment is received.
9. CHC accepts no responsibility for raffle entries which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the raffle draw to be postponed or rescheduled.
10. Winning Raffle tickets will be drawn randomly.
11. Prizes will be allocated in order of the tickets being drawn from the 1st prize down to 13th the last one as follows:
 - First prize: £2,000
 - Second prize £500
 - Third prize: £250
 - Fourth prize: 10 prizes of £25
12. The result of the raffle draw is final. No correspondence will be entered into.
13. Please keep your allocated numbers as proof of purchase.
14. Winners will be notified shortly after the draw. Winning numbers will be published in the local press, at the hospice shops and at www.cornwallhospicecare . Winners will be invited to take part in publicity and to provide proof of age when requested.
15. Where CHC is unable to contact a prize-winner so that a prize remains unclaimed for six months the prize will be treated as a donation.
16. Failure to comply with any of these rules may result in the disqualification of the entry. CHC reserves the right to disqualify any entry at their absolute discretion.

17. All customer funds to be used in future entries paid to the CHC raffle are held in a dedicated account to maintain a separation from CHC income. However, this will not protect customer funds in the event of insolvency. This meets the Gambling Commission's requirement for the [segregation of customer funds at the level of basic protection](#).
18. CHC's decision in all matters relating to the CHC raffle is final. CHC operates a complaints and disputes procedure which is available on our www.cornwallhospicecare.co.uk and by post on request or upon you making a complaint to the lottery office 01726 66868. All complaints and disputes will be handled in accordance with the procedure.

Responsible Gaming

CHC lottery is committed to operating the lottery in a socially responsible way. If you, or someone you know, need information and/or help with problem gambling, please call the National Gambling Helpline on 0808 8020 133 or visit the [Be Gamble Aware website](#).

Key information about the Cornwall Hospice Care (CHC) Summer Raffle 2020

1. Prize winning cheques will be distributed to winners within 28 days of this draw, and will be sent to the address registered at the time players enter the draw.
2. Winners will be notified by post, email or telephone within two weeks of the draw date. A list of winners will also be published on our raffles page of our website.
3. Names of winners and results of the raffle will be available on receipt of a request and a SEA to: Cornwall Hospice Care Lottery, Units 10 & 11 Daniels Lane, St Austell, Cornwall, PL25 3HS
4. Requests for additional raffle tickets, requests to be removed from future raffle mailings, or any concerns about this raffle should be addressed to: Cornwall Hospice Care Lottery, Units 10 & 11 Daniels Lane, St Austell, Cornwall, PL25 3HS. You can also email us at chclottery@cornwallhospice.co.uk or call us on 01726 66868 option 4 (Monday to Friday, 8.30am to 4.30pm).

Cornwall Hospice Care (CHC) Lottery is a wholly owned subsidiary of Cornwall Hospice Care Ltd Registered Charity Number 1113140.

CHC lottery is licensed by the gambling commission under the 2005 gambling act www.gamblingcommission.gov.uk License holders are G Clarke and P Brinsley, Daniels Lane, Holmbush, St Austell, Cornwall. PL25 3HS.